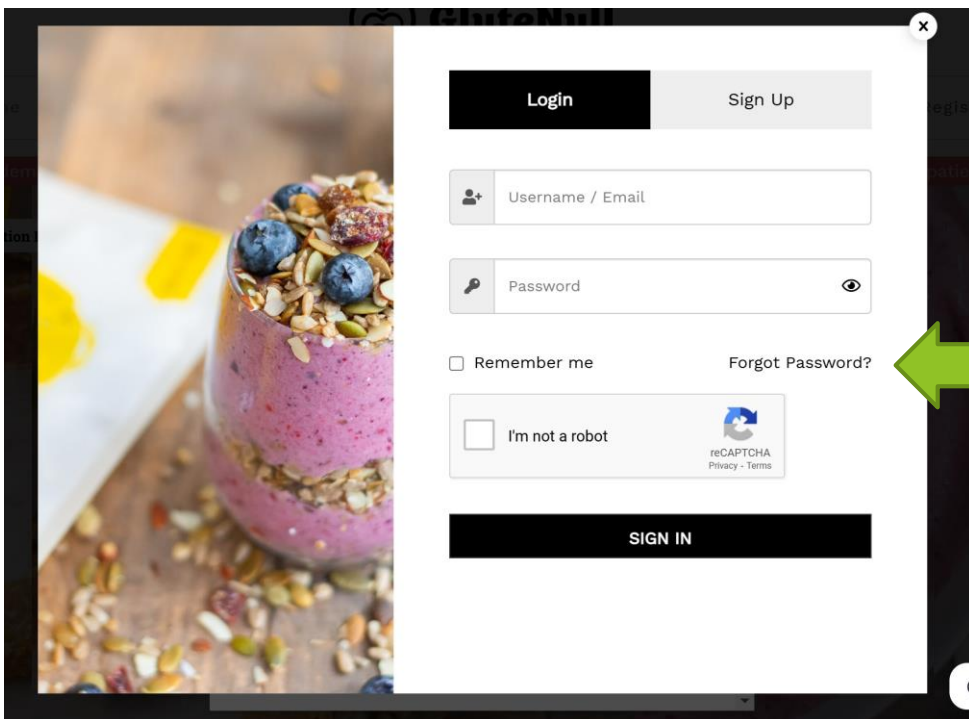


How to Reset Your Account Password

Follow the instructions below to reset your password:

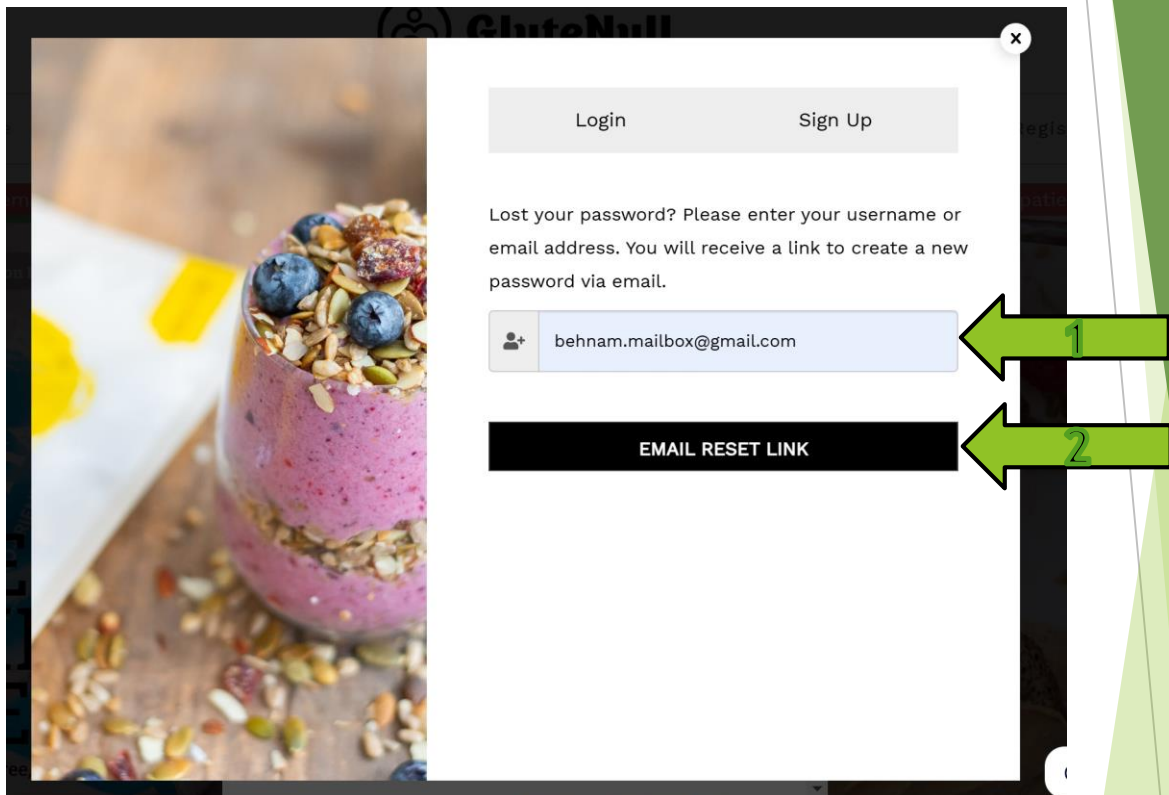
Step 1: Access the Login Page

1. Go to the login page of the website.
2. Click on the **"Forgot Password?"** link located below the login fields.



Step 2: Enter Your Account Information

1. You will be redirected to the "Lost your password?" page.
2. Enter your **email address or username** associated with your account.
3. Click on the **"Email Reset Link"** button.

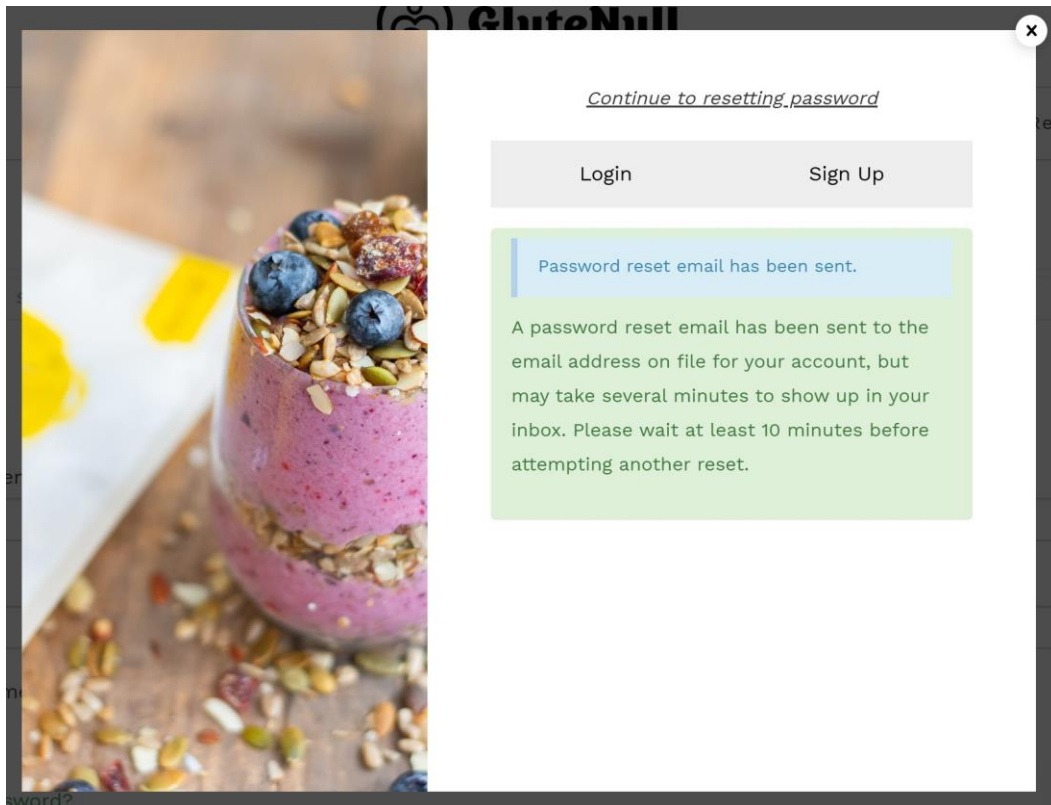


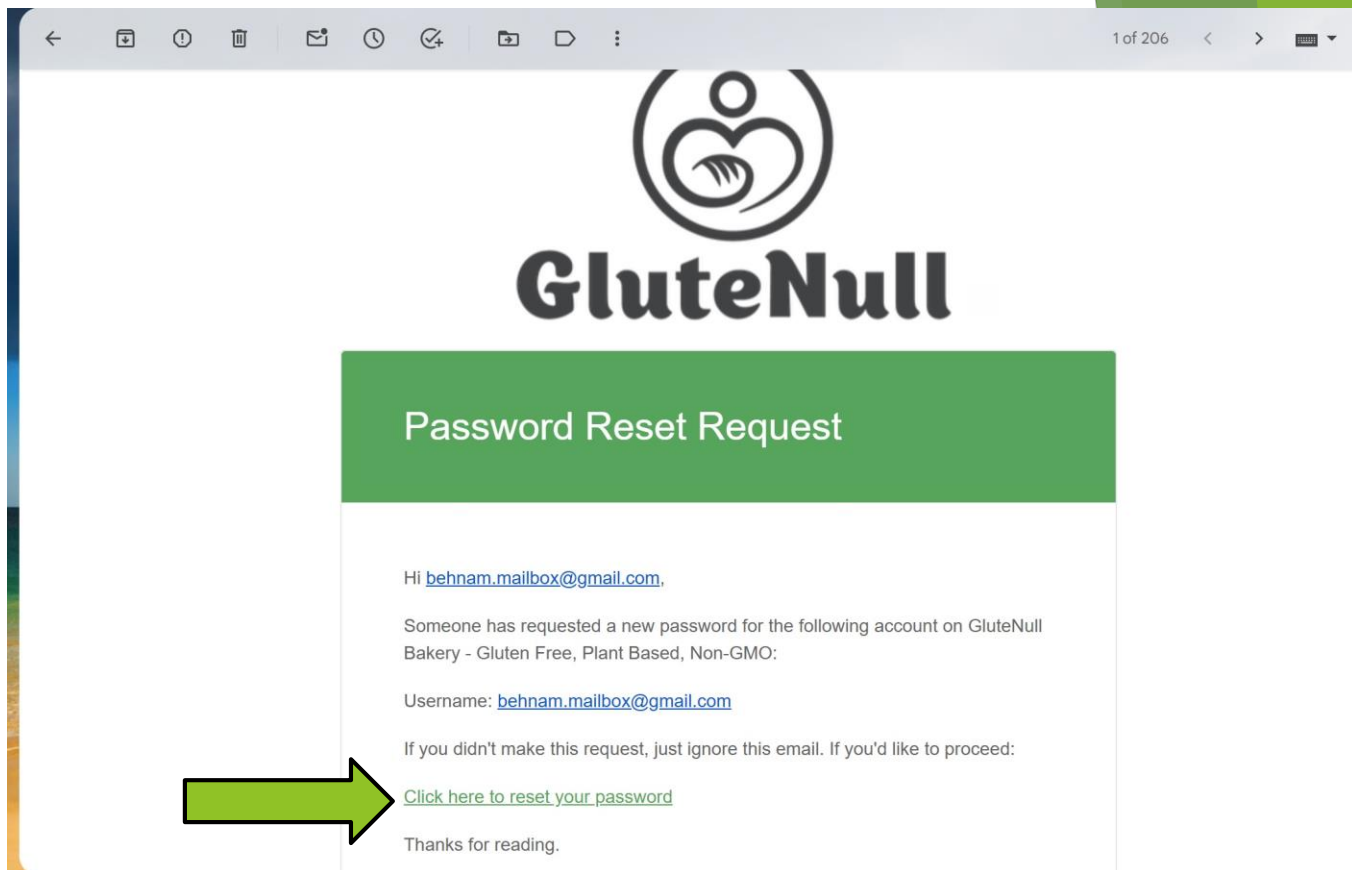
Notice:

If you forget your username or email address, please use the online chat on our website to inform the support team. After verifying your identity, a reset link will be sent to your account's email.

Step 3: Check Your Email

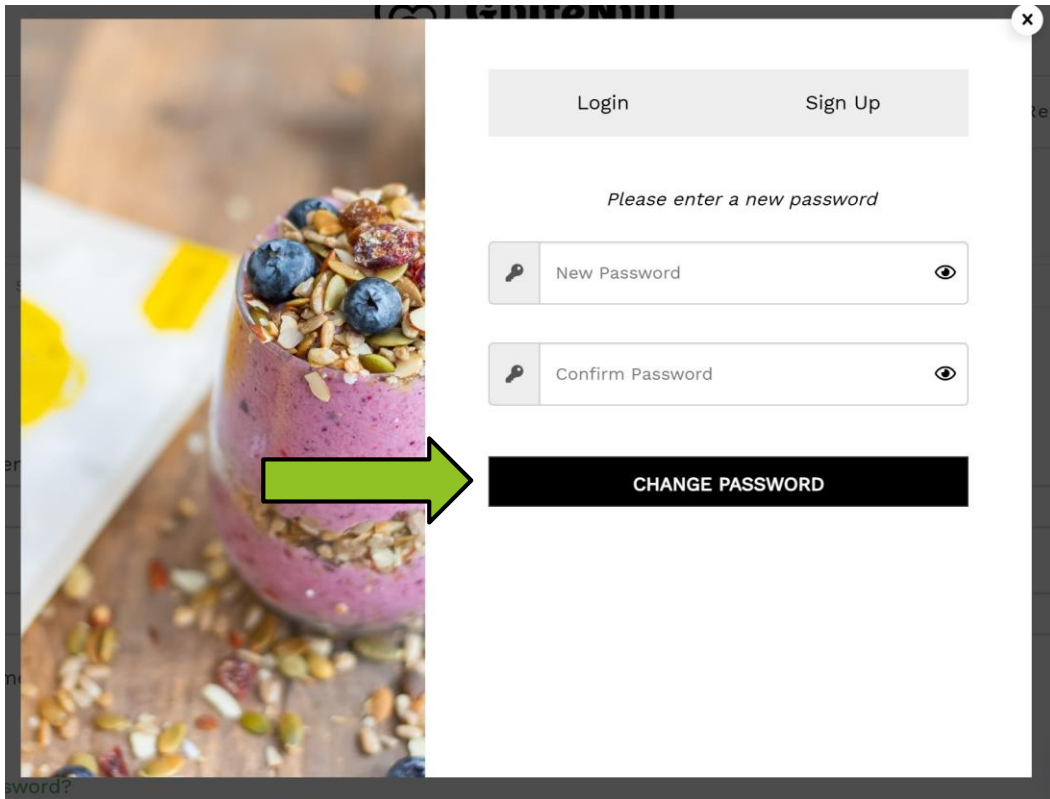
1. A password reset email will be sent to the email address on file.
2. Please allow a few minutes for the email to arrive. **[Check your spam or junk folder if it doesn't appear in your inbox.](#)**
3. Open the email and click on the provided reset link.





Step 4: Create a New Password

1. After clicking the link, you will be redirected to a password reset page.
2. Enter a new password in the "New Password" field.
3. Re-enter the same password in the "Confirm Password" field to confirm.
4. Click the "Change Password" button.



Step 5: Log In with Your New Password

1. Return to the login page.
2. Use your username/email and the new password to log in to your account.

Note: If you encounter any issues during the password reset process, please contact customer support for assistance.



Thank You